

PATIENT RIGHTS AND RESPONSIBILITIES

Patients' have a right to:

- Be fully informed
- Be treated with respect, consideration and dignity
- Responsive service
- Considerate and respectful care
- Privacy
- Access to personal medical records
- Written explanation of services rendered and fees incurred
- Change a primary provider and obtain alternative services when indicated
- Express concerns
- Know the resolution of patient complaints
- Refuse to participate in experimental research
- Make informed decisions
- Rescind and withhold consent
- Receive information regarding the Student Health Services Policy on Patient Rights and Responsibilities

You have the responsibility to:

- A healthy lifestyle
- Treat others with dignity and respect
- Answer questions fully and be open
- Ask questions and make sure you understand treatment
- Follow the recommended treatment plan
- Keep appointments
- Arrive on time
- Protect yourself and others against infections
- Silence your cell phones in the exam rooms and waiting areas
- Pay your bill
- Be safe
- Living will, medical power of attorney, or advance directives